



Off-Cycle Meter Read for Switch of Supplier

Off-cycle meter reads for switching suppliers is a tariff in National Grid’s Massachusetts, Nantucket and Rhode Island service territories. The file tariffs are available on the Energy Supplier web pages (“Rate Tariffs”). Below is a summary including the process for requesting an off-cycle meter read.

Eligible Customers

State	Customers Receiving Service on Company Rate
Massachusetts and Nantucket	G-3
Rhode Island	G-32 B-32

Cost

The cost of the off-cycle meter read will be charged to the customer’s account.

State	Telemetered Customer	Non-Telemetered Customers
Massachusetts and Nantucket	\$84.00	\$115.00
Rhode Island	\$84.19	\$114.52

Process for Requesting an Off-Cycle Meter Read

- The customer must request an off-cycle meter read at least 5 business days prior to the requested switch date.
- The customer must send their request to the Right Now System (<http://esco.custhelp.com/>)

*We have the right to accept or reject the off-cycle meter read request.